

City of Hahira

102 S. Church Street
Hahira, Georgia 31632

Telephone (229) 794-2330
Fax (229) 794-9310

UTILITY SERVICES APPLICATION

Account No: _____

Name: _____ SSN: _____

Date of Birth: ____/____/____ Race: White____ Black____ Other____
Male____ Female____

Service Address: _____

Mailing Address: _____

Home Phone: _____ Cell Phone: _____ Work Phone: _____

Employer: _____

Military ID# (if applicable): _____ E-Mail Address: _____

UTILITY SERVICES AGREEMENT:

All garbage is collected at curbside. Collection days are Wednesday-Friday for residential pickup. Garbage containers should be placed at curbside the night before collection day.

Utility bills are mailed on or about the 1st of each month. **All payments are due by the 15th of the month.** Payments may be submitted in person at City Hall, left in the drop box (Red Fire Hydrant in the City Hall parking lot), online at www.hahiraga.gov (click I'd like to...), or mailed to City of Hahira, 102 S. Church St., Hahira, GA 31632. **NOTE: we no longer accept payments made over the telephone effective 1/1/2016!**

Any unpaid bills incur a **15% late penalty on the 16th of each month.** All bills not paid in full by the 25th of each month will be **disconnected at noon on the 25th of each month.** Before service is restored, a reconnection fee is required. A **reconnection fee of \$25.00** is due for restoring service between the hours of 8:00 AM and 5:00 PM. Services may only be restored during normal business hours.

Returned checks are grounds for immediate service disconnection, without notice! Restoring service will require a **\$35.00 returned check fee PLUS a reconnection fee** (see above schedule) and **total payment of all charges and late fees** before service can be restored.

Courtesy reminder phone calls **MAY** be placed prior to disconnection of each month. Failure to receive the phone call is NOT grounds for waiver of disconnection fees! It is your responsibility to ensure that City Hall has your current contact number in order to receive notification from the City. **All late payments (after the 15th of each month), disconnection and returned check payments must be paid with Cash, Certified Check, or Money Order.**

Utility Service rates and fees are established by the City Council and are subject to change. If you have questions concerning your bill or service, please contact City Hall at 229-794-2330.

I acknowledge that a valid "Certificate of Occupancy" exists for this location.

I have read the above Utility Service Agreement and agree to comply:

Utility Service Customer Signature

Date

Attach copy of Driver's License and copy of rental agreement

Lisa Mashburn – City Clerk at 229-794-2330
Jonathan Sumner – City Manager at 229-794-2829
Carol Royal – Finance Director at 229-794-2330
Victoria Ingram – Public Works at 229-794-3747

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UTILITY PROVIDER INFORMATION

Water, sewer and sanitation service arrangements can be made at City Hall. A \$100.00 deposit is required of residential customers. The City of Hahira may allow for the deposit to be made in two payments if a case of hardship to the customer is proven. Approval would be made by the Public Works Director or the City Manager. The Clerk would be provided with an approval form for the file and the customer would be allowed to pay the balance within 30 days. The City of Hahira will also provide a military discount to active duty personnel. The customer would be required to provide evidence they are currently active duty personnel with proper ID. The Clerk would also document this on the application form.

RESIDENTIAL WATER, SEWER & SANITATION RATES:

	<u>Inside City Limits</u>	<u>Outside City Limits</u>
Water Gallons:		
First 3000 (minimum)	\$16.82	\$24.94
First 3000 (Sr. Citizen Low Income-must meet criteria*)	\$8.00	\$15.00
Per 1000 after 3000	\$4.05	\$4.05
Sewer Gallons:		
First 3000 (minimum)	\$21.48	\$21.48
Per 1000 after 3000	\$5.80	\$5.80
Sanitation (per curbside container)		
Monthly service (weekly pickup)	\$12.25	\$12.25

*Application must be completed for Senior Citizen Low Income Qualification – available at City Hall

Household garbage pickup is mandatory within city limits.

City of Hahira Annual Water Quality Report is available on the City of Hahira website at www.hahiraga.gov

Hahira offers a City Dump which is located just outside city limits on Union Road. The hours are Wednesday from 1:00 – 6:00 pm, and Saturday from 8:00 am – 5:00 pm (closed for lunch 12:00-1:00). No household garbage, no hazardous materials, no building materials. All cardboard boxes and yard waste must be taken to the dump and will not be picked up by the trash truck.

Pool Owners: You must apply at City Hall for a pool fill. Only one sewer adjustment per year will be approved.

COMMERCIAL WATER, SEWER & SANITATION RATES:

Water Gallons:		Sewer Gallons:	
First 3000 (minimum)	\$30.72	First 3000 (minimum)	\$29.57
Per 1000 after 3000	\$4.05	Per 1000 after 3000	\$6.08

Sanitation rates vary according to service requested.

Curbside container	\$16.00
3 yard container	\$85.00
4 yard container	\$85.00
6 yard container	\$115.00
8 yard container	\$125.00

Commercial deposits vary according to service requested. Deposits range from \$100.00 to \$500.00.

Pay your utility bills online! Go to www.hahiraga.gov and click on “I’d Like To...” and follow the instructions.